

Website Terms of Use

These terms apply when you use the MIL Collections Ltd website.

About Us

This website is operated by MIL Collections Ltd, registered in England and Wales under company number 04757416, with its registered office at Palace Building, Quay Street, Truro, TR1 2HE.

MIL Collections Ltd is authorised and regulated by the Financial Conduct Authority (FRN 705809).

Using Our Website

You may use this website for lawful purposes only. You must not use the website in any way that could damage, disrupt or interfere with its operation, security or availability.

We may update, change or remove content or functionality from the website where necessary.

Information on This Website

We take reasonable care to ensure that information provided on this website is accurate and up to date. However, information on the website is provided for general information and should not be considered legal, financial or other professional advice.

If you are unsure about your financial circumstances or your account, you may wish to seek independent advice.

Your Account

Information displayed or provided through this website does not replace correspondence or other information provided to you regarding your account.

If you believe any information relating to your account is incorrect, please contact us.

Online Payments

Where you make a payment through our website, you are responsible for ensuring that the information you provide is accurate.

Making a payment does not necessarily mean that an account has been settled in full unless this has been specifically agreed or confirmed by MIL Collections Ltd.

Refund requests will be considered following receipt of a written request.

Affordability Information

Any affordability information or tools provided through the website are intended to help us understand your financial circumstances and identify an appropriate way of managing your account.

You should provide information that is accurate and complete to the best of your knowledge.

Website Availability

We aim to keep our website available and secure but cannot guarantee that it will always be available, uninterrupted or free from errors.

We may temporarily suspend access for maintenance, security, technical or operational reasons.

External Websites

Our website may contain links to third-party websites, including independent debt advice and legal advice organisations.

We are not responsible for the content, availability or security of third-party websites.

Intellectual Property

Unless otherwise stated, the content of this website belongs to MIL Collections Ltd and is protected by applicable intellectual property laws.

Content may be viewed or downloaded for personal use but must not be reproduced or used commercially without our permission.

Privacy and Cookies

Your personal information will be handled in accordance with our Privacy Policy.

Our website also uses cookies. Further information is available in our Cookie Policy.

Liability

Nothing in these terms excludes or limits liability where it would be unlawful to do so.

To the extent permitted by law, MIL Collections Ltd will not be responsible for losses arising solely from reliance on general information provided on this website or from circumstances outside our reasonable control.

Changes to These Terms

We may update these terms from time to time. The latest version will be published on this website.

Contact Us

If you have any questions about these terms, please contact:

MIL Collections Ltd

Palace Building

Quay Street

Truro

TR1 2HE

Telephone: 01872 713 740

Governing Law

These terms are governed by the laws of England and Wales.